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# Utility Assistance Programs

This flyer provides a detailed overview of utility assistance programs in New Jersey.

**JFS staff will be available to assist with any of these programs Sunday, May 3, 2026.**

**Walk-ins welcome at 110 Main Ave. 10 AM - 12:30 PM.**

For expedited assistance please create an account on the DCA website prior at [dcaid.dca.nj.gov](http://dcaid.dca.nj.gov) and bring the following: social security cards for all members of the household, pay stubs for a full month period, complete PSE&G bill, SSD award letter (if applicable), tax return if you are self-employed, and proof of residency such as mortgage bill or rental lease (should specify who is responsible for PSE&G bill - landlord or renter).

## Gas and Electric

PROGRAM	WHAT IS IT	HOW TO APPLY	WHEN TO APPLY	DETAILS
Home Energy Assistance Program (HEAP)	Annual assistance for heating bills.	<a href="http://energyassistance.nj.gov">energyassistance.nj.gov</a>	October 1 to June 30	Available whether or not you have a heating bill in your name. Keep a copy of your approval letter for future applications to other utility assistance programs.
Universal Service Fund (USF)	Monthly discount on gas and electric bills.	Apply online at <a href="http://energyassistance.nj.gov">energyassistance.nj.gov</a>	October 1 to August 15	Approval automatically enrolls you in the Fresh Start program for past-due balances over \$60 if you haven't received Fresh Start in the last 5 years.
Cooling	Grant of \$300 for those who have a medical necessity for cooling	Complete HEAP application and check off cooling. Include medical form filled out by your doctor.	October 1 to June 30	Medical form is available <a href="http://nj211.org">nj211.org</a> .
Winter Termination Program	Protection against utility shutoff for HEAP recipients.	Call your utility company upon receiving a shut off notice if enrolled in HEAP.	November 15 to March 15	JFS can assist you if you have received a shut off notice.
Emergency Assistance	Grant for gas or electric shut-off notices for HEAP recipients with a heating bill in their name.	Apply online at <a href="http://energyassistance.nj.gov">energyassistance.nj.gov</a> or apply in person at Passaic Customer Service Center, 651 Main Ave., Passaic, NJ 07055. 7:30 AM to 4 PM. Or call 800.357.2262	March 15 to June 30	HEAP approval required prior to Emergency Assistance approval.
PAGE Low Income	Grant of up to \$500 for gas and \$500 for electric for past-due bills.	Schedule an appointment to apply at JFS or apply online at <a href="http://sharesnation.org">sharesnation.org</a> .	After HEAP/USF approval	For those eligible for HEAP/USF, approval letter is needed to apply for PAGE.